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- [Linux Chat](http://forums.fedoraforum.org/forumdisplay.php?f=43) (<http://forums.fedoraforum.org/forumdisplay.php?f=43>)
- - [I've installed Linux, now give me my Windows refund](http://forums.fedoraforum.org/showthread.php?t=139627) (<http://forums.fedoraforum.org/showthread.php?t=139627>)

offcenter77

2007-06-05 10:51 AM CDT

SCRUFFY??? Any updates? Did you get your check?

UCSDrake

2007-06-11 08:08 PM CDT

wow this has been a really interesting topic to follow so far! ... id really like to hear if you got your refund scruffy!!! post about it if you can (or ever log back in its been over a month since you have lol)

Fastback

2007-08-07 11:48 AM CDT

It took me a while to read thru this thread, but I feel like I have a better understanding of how to get what you want from a company. My wife does the same thing when she want's me to do something, NAG, NAG, NAG. Eventually I just get tired of hearing her and I do it.

geminiguy

2007-08-07 01:04 PM CDT

It is all in good cause, and amusing...., But just remember, these facilities have been doing this all long enough to know exactly what legal wordings they need to protect themselves....
We all know that Linux is the best way to go, and there are ways to turn others onto the idea...., but to become a radical extremist on it, just makes those others look unto that which is Linux, as a bunch of fruit-cakes...
Hey... Microsoft suck rotten eggs..., we know it (that's why we dont use it) Acer will make the arguement that, "You could have chosen to purchase some other hardware, someplace else...., but you chose theirs...., which comes with Win XP pre-installed.... It was clearly advertised as such, so you knew what you were buying...., there was no false advertising involved.... It is a losing battle, so... I hope you are just doing this for fun....
It's fun to have watched and read along...., but the folks at Acer are thyinking, "Hey look... another Linux fruitloop" I will say this for them... at least they have been responding to your letters in a timely and courteous manner (you have to admit) More than likely, alot more politely than any other distributor would have done (as we all know from experience)
Anyway... have fun (that's the whole idea of Linux... isn't it?)

In any instance, I read further and saw you actually made progress... but "Where's that check"????!!!!

boxxertrumps

2007-08-10 12:43 PM CDT

Quote:

Originally Posted by **geminiguy**
which comes with Win XP pre-installed...

In many countries, you cant bundle 2 products together, the PC and the OS are separate entities.

I think this is a good idea, linux already has widespread use in the server and supercomputer markets so why not home use aswell?

I use F7 on my home comp, and i enjoy it thoroughly.

silverblade

2007-08-14 03:18 PM CDT

Hi guys,

I came across this thread earlier whilst trying to find any references to the Windows EULA and refunds for declining the EULA.

Incidentally, I work for a well-known computer manufacturer (not Acer or Dell though) in tech. support, and one of the guys I work with is looking into how our company handles this procedure.

I'm guessing that the answer will be: "we don't."

I'll be watching out for how the refund request is handled by the company, though.

On the upside I believe some of our machines do ship with a distro of Linux on CD, upon request, instead of Windows.

Amusingly I've seen a situation where someone wanted to use Windows but couldn't get their PC started ("insert boot disc" or similar). It turned out it had a blank hard drive and no Windows COA label, and instead had a Red Hat Linux CD in the box.

I'll try and keep you posted :cool:

kona0197

2007-10-10 12:02 AM CDT

So what happened? Is Scruffy still around?

Tiberion22

2007-10-10 05:33 AM CDT

You rock man! keep fighting the blue giant! i would if i could!

silverblade

2007-10-13 03:00 AM CDT

I've now left the company I was working for at the time I made my post.

The call that was placed regarding declining the EULA and getting a refund had been passed higher up for investigation, but was closed the next day with no explanation as to what was done about it.

So, in short, it looks like I was right when I said I guessed the answer to "how do we deal with this?" would be "we don't".

I've since moved to a company that uses a variety of UNIX platforms (though I didn't move solely for that reason!)

LinuxManMikeC

2007-10-13 08:12 AM CDT

Solution seems simple enough to me. To decline the M\$ EULA decline any product bundled with it seeing as how no one is willing to live up to the seller's end of the contract.

joe.pelayo

2007-10-13 10:04 AM CDT

Quote:

Originally Posted by **LinuxManMikeC**

Solution seems simple enough to me. To decline the M\$ EULA decline any product bundled with it seeing as how no one is willing to live up to the seller's end of the contract.

Furthermore there are machines which warranty gets void if another OS is installed, so, even in the case one gets the refund, the machine would be rendered 'unprotected'.

All times are GMT -7. The time now is 05:56 PM CDT.

Page 3 of 3 [≤](#) [1](#) [2](#) [3](#)

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