

Schedule 5

DCA Contacts

1. Contact for:

- General query about service not related to a particular Crown Court centre
- Escalation of problems
- Requests for Change
- Informing Contractors of changes or planned work

DCA
Procurement Division
4th Floor
4 Abbey Orchard Street
LONDON
SW1P 2HT

Tel: 020 7 340 6888

Fax : 020 7340 6886

2. Contact for:

- Notification of CONTRACTOR's system failure
- Specific problems to do with a Crown Court Centre

DCA
Criminal Systems Manager
Application Services
eDelivery Group
3rd Floor
Clive House
LONDON
SWIE 6QT

Tel: 020 7189 2293

Fax : 020 7189 2824

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